

# Data-powered decision making

Everything you need to manage and monitor your energy usage

- Meter Operator
- Data Collector
- Data Aggregator
- Intelligent Analytics



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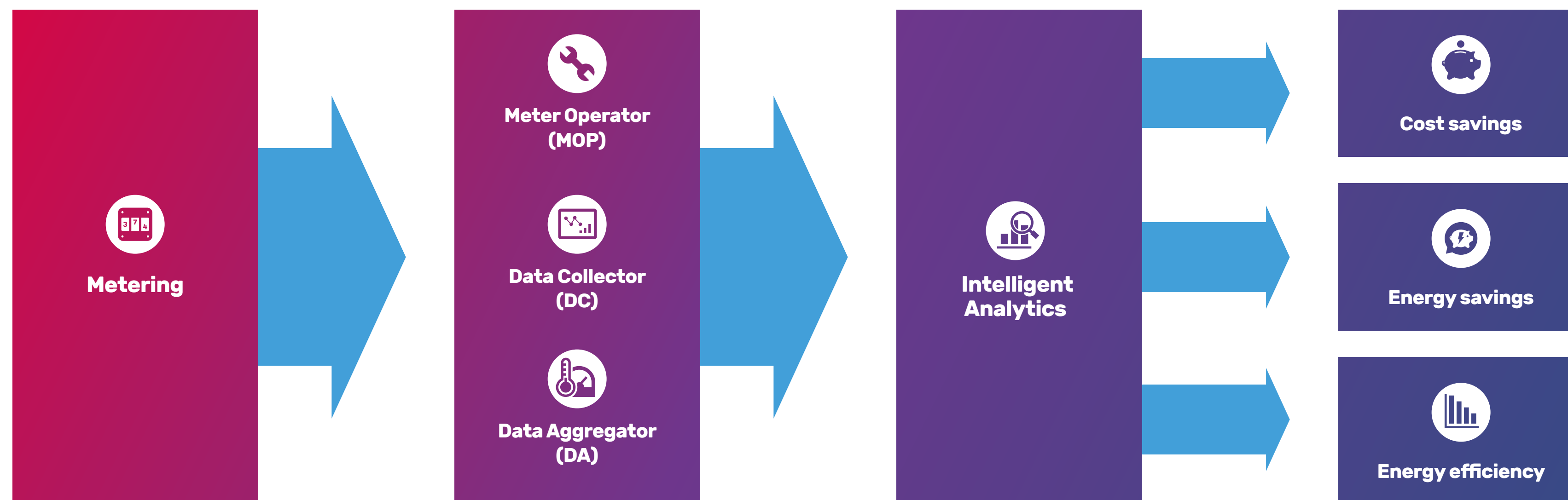
# What your business needs to know about data and metering

When it comes to keeping your energy costs in check, it's important for your business to practice precise metering and data management.

Choosing an integrated Meter Operator (MOP)\*, Data Collector (DC) and Data Aggregator (DA) service – where meter installation, maintenance, data collection and data aggregation are combined in one package – can simplify meter management, ensure data accuracy and quality, and avoid billing discrepancies.

Making sense of your energy data is an important element in achieving your energy-reduction goals. Utilising our Intelligent Analytics software enables you to effortlessly examine and track your usage.

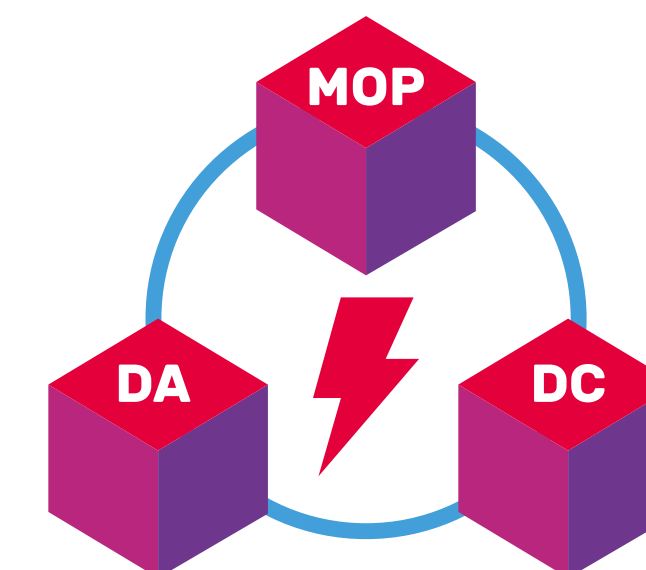
This allows you to spot any irregularities in usage, reduce consumption and achieve notable cost savings, all while contributing to a more environmentally-responsible approach to your energy management.



\* A Meter Operator (MOP), may also be referred to as a Meter Equipment Manager (MEM)



# MOP, DC and DA: The power trio for seamless data accuracy



Advanced MOP, DC and DA services form a powerful alliance when it comes to managing energy usage effectively.

Our MOP/DC/DA services are essential for achieving accurate billing, providing valuable data for energy management, this is especially important if you have complex energy needs and/or multiple sites.

## Advanced Meter Operator (MOP)

As an accredited MOP, we ensure the correct installation, maintenance and accuracy of your meters, including remote communications to allow your power usage to be measured every half hour, 24/7. Plus, you won't get stung with high call-out charges\*\* if your meter develops a fault. Our all-inclusive offering gives you peace of mind that everything is covered.

## Advanced Data Collector and Data Aggregator (DC/DA)

Our DC services collect raw consumption data (usually remotely) from your Half-Hourly (HH) and Automated Meter Reading (AMR) meters. Then, as a DA, we process and present your data for settlement purposes, which is then used to compile accurate invoices and displayed in a user-friendly format through our Intelligent Analytics platform.

MOP/DC/DA services are mandatory for any business with HH meters and are regulated by Ofgem. But you can choose which MOP/DC/DA agent you wish to appoint and potentially save on your metering costs.

## Why choose nBS?

- Fully integrated data and metering service
- Fast meter installation and upgrades
- Precise energy data to support billing accuracy
- Prompt resolution of meter faults
- A member of the Association of Meter Operators
- Fully accredited and compliant services
- Fully-inclusive offering with no hidden charges
- Covers HH and AMR metering
- MOP and DC/DA solutions can be offered separately or in combination.
- Hassle-free installation and fault management
- Available for all businesses. You don't have to be an nBS supply customer to benefit from our metering and data services.

\*\*Call-outs are within our standard working hours of Mon-Fri 8am – 4pm.  
Any call-outs scheduled outside of our standard working hours may incur additional costs.

# Make smarter energy decisions with Intelligent Analytics

With gas and electricity costs so volatile, understanding how and when you use energy is more important than ever before. Intelligent Analytics allows you to take control, empowering you to make meaningful reductions in both cost and consumption.

This powerful energy-monitoring platform has been designed in close collaboration with energy managers, and provides easy access to consumption data via intuitive dashboards.

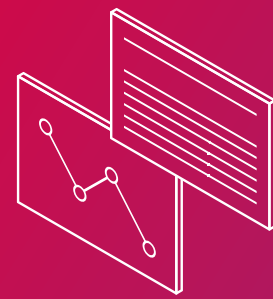
Options allow you to view, download and share day+1 electricity data, identify opportunities for energy savings across your entire portfolio, target problem areas and find new ways to reduce energy-related carbon emissions.

Intelligent Analytics can form part of your metering agreement, giving you a complete service from installation through to visualisation.





# Intelligent Analytics: features and benefits



## Bespoke dashboards

Customise your dashboard with a choice of energy reports. You can have an unlimited number of dashboards each displaying up to 5 energy reports. On login, your Intelligent Analytics dashboard can also be set as your home page, providing you with instant access to your data.



## Shareable reports

Reports can be downloaded and shared, which can be a great tool for engaging colleagues in energy management efficiency discussions.



## Site comparisons

With the League Table report, all sites can be analysed to compare consumption performance over different periods, and to highlight percentage increases and decreases.



## Customised alarms

You can set alarms which notify you when your consumption has exceeded or dropped below customised levels.



## Dedicated support

if you have any questions or need assistance, our dedicated team is here to help.



## Use on any device 24/7

Intelligent Analytics is accessible on PC, tablet or mobile, so you can access your data from any location at any time of the day.



## No hidden charges

All our energy management features and benefits are included as standard.

# nBS Data and Metering: An integrated service you can trust

As a major energy provider and an accredited advanced MOP/DC/DA, we understand the pivotal role that data plays in getting things right first time and supporting our customers on their journey to net zero. We are committed to operating seamlessly throughout the entire supply chain, prioritising efficiency to deliver exceptional quality and industry-leading performance.

**As an Advanced Meter Operator, we manage more than 60,000 meter points for our business customers across the UK.**

**We achieved a 99% average data accuracy rating across all Data Collection activities in 2023.**

**Intelligent Analytics provided essential energy data to more than 28,000 business meters to help our customers monitor, understand, and identify opportunities to reduce their energy.**

**In 2023, our Meter Operator service resolved all known meter faults within eight days or less from initial site visit.**

**We provide the fastest electricity meter installation service in the market, meaning you can get your new meter connected in five working days<sup>†</sup>.**

**In 2023 we exceeded industry standards for the delivery of D+1 data during 7 months of the year.**

<sup>†</sup> Power on in 5 is subject to a supply agreement with nBS, availability and site readiness.  
Available for new connections only. Connections will be five working days from contract agreement.

# How we can help

Providing solutions for all your data and metering needs. Contact us to find out more.

Contact us:



0800 622 6966



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