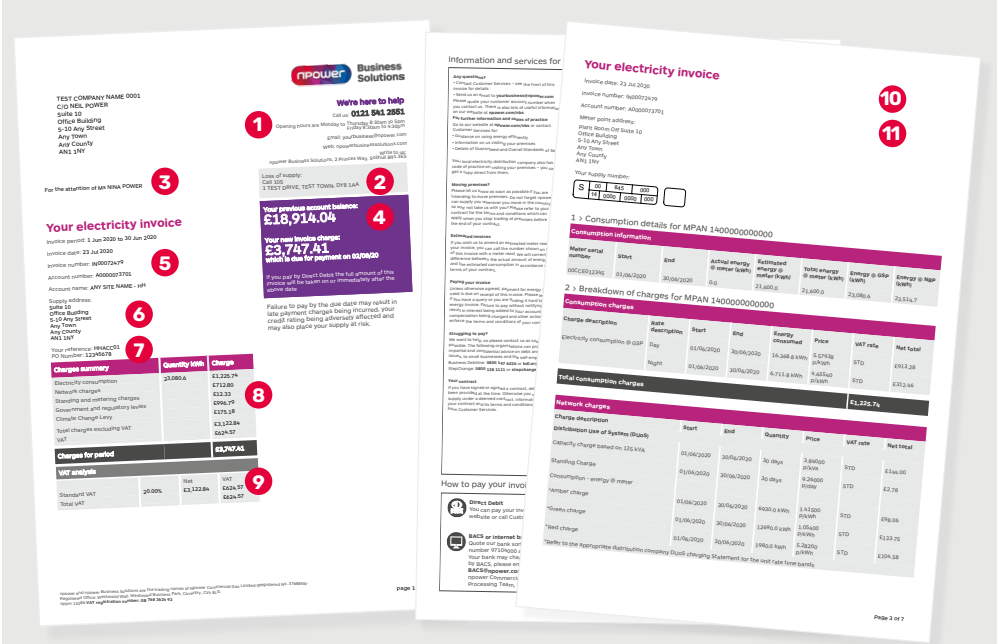




Take a look at your new electricity invoice



- 1 We're here to help - This area highlights our key contact details and opening times. Alternatively, you can contact your dedicated CRM Executive or Client Lead
- 2 Should you experience a loss of supply, please find the contact details of your local Distribution Network Operator (DNO) here
- 3 Should you wish for your invoice to be addressed to a particular contact within your business, please let us know
- 4 Any previous account balance is shown here, alongside the current charge of this invoice
- 5 Should you wish to discuss your account or this invoice, please have your invoice and account numbers to hand
- 6 This is the premises address
- 7 If you have requested to include your own reference or PO number on your invoice, this is shown here
- 8 The 'Charges summary' box shows an overview of all of your charges, broken down by charge category, for all meter points within your account
- 9 The 'VAT analysis' box provides a breakdown of your VAT charges
- 10 The following pages provide a detailed breakdown of the charges which are relevant for the invoice period, as outlined in the 'Charges summary' box on the first page
- 11 Should you have more than one meter point on your account, you will see a meter address, supply number and a breakdown of all charges per meter