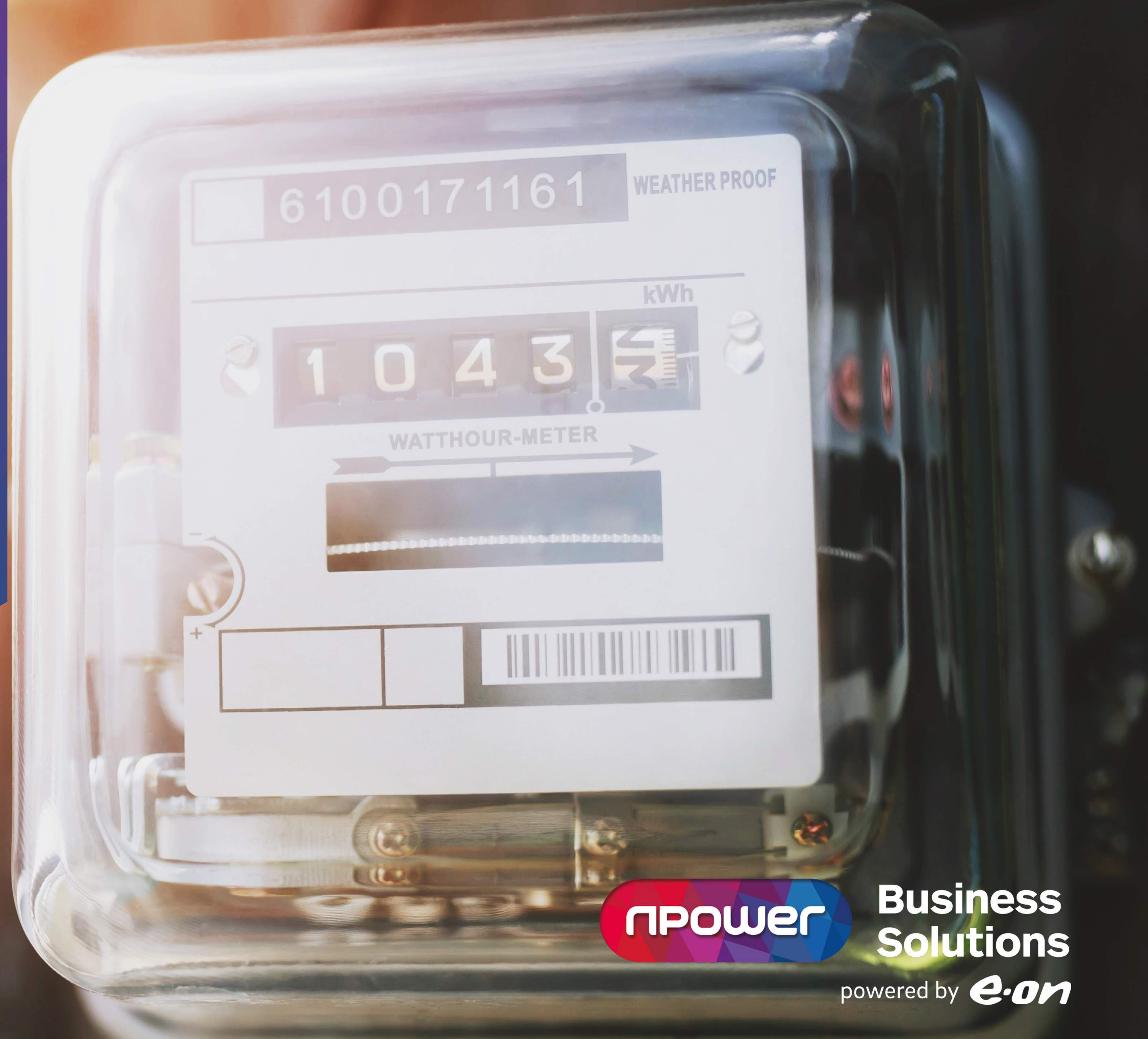


Metering services

Making sense of a
business essential



**Business
Solutions**

powered by **e-on**



Introduction

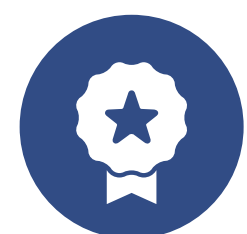
Our comprehensive range of metering services is designed to help you optimise energy use and reduce energy costs.

From installation and operation of advanced (AMR) and half-hourly (HH) meters through to powerful energy data analytics, we have everything you need to understand your energy consumption and plot a path to net zero.

Mandatory services, delivered by experts

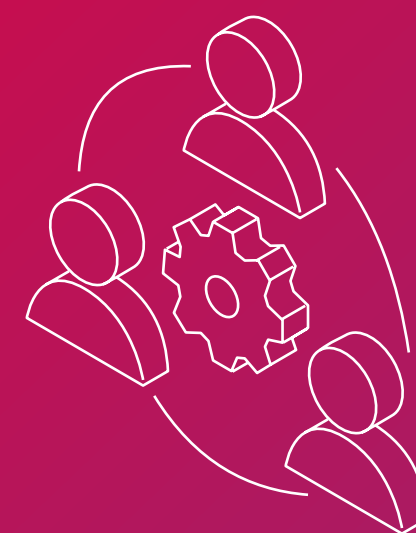
Every business with an HH meter is required by law to sign up to a set of essential services, governed by Ofgem.

While energy suppliers can assign a default provider, every business has the right to choose who it uses as its **Meter Operator (MOP)**, **Data Collector (DC)** and **Data Aggregator (DA)**.



ELEXON

We're one of the few UK energy suppliers to also provide fully accredited metering agent services. Our services are available nationwide, even to those using a different energy supplier.



Our MOP services

When you choose us as your meter operator, you'll get fast, fuss-free installation and maintenance services from our nationwide team. With over 25 years of experience in the field, expert engineers on hand when you need them and 60,000 meter points already under our care, we're perfectly equipped to support you with the installation, lease and maintenance of your half-hourly (HH) and advanced (AMR) metering systems.



Our DC/DA services

Using remote communications technology, our energy experts can retrieve and validate your consumption data for each half-hourly period. We pride ourselves on delivering industry-leading data quality, so when you choose us as your DC/DA service provider, you can depend on accurate invoicing and fully-verified energy data.



Did you know?

By contracting for your meter agent directly, you could lock in cheaper rates for a longer term. Talk to us about how we can help you secure better budget certainty.



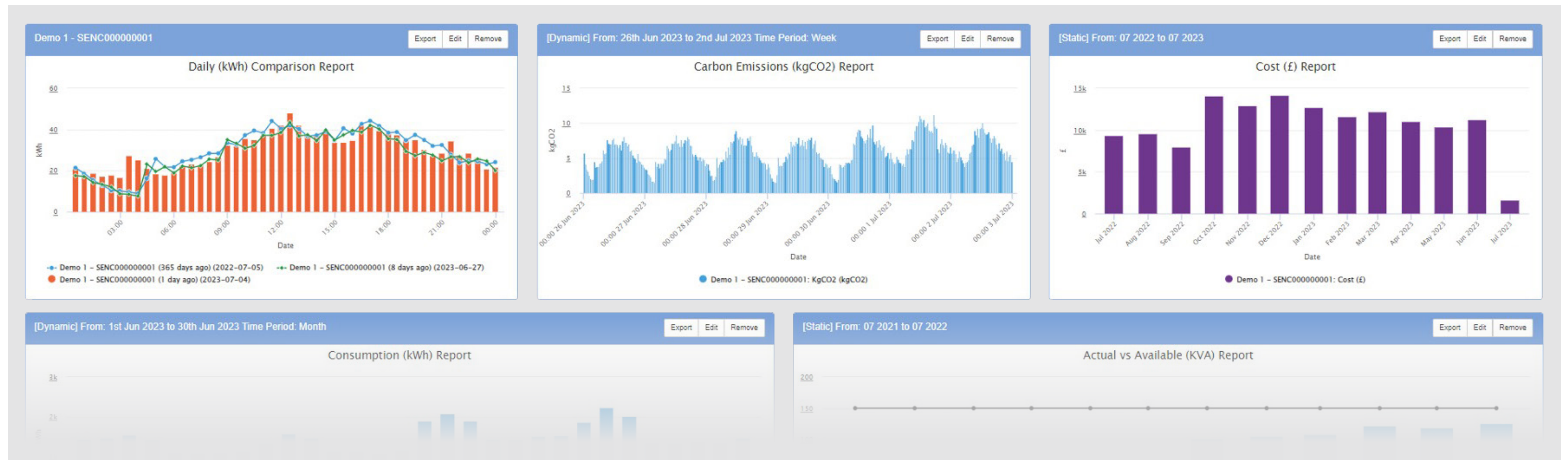
Take control of your energy usage, with Intelligent Analytics

As one of our valued DC/DA customers, you can also choose to access our innovative Intelligent Analytics platform.

With energy costs being volatile, understanding how and when you use energy is more important than ever before. Intelligent Analytics puts you back in control, empowering you to make meaningful reductions in cost and consumption.

This powerful energy monitoring platform was designed in close collaboration with energy managers and provides easy access to consumption data via intuitive dashboards. Now you can view, download and share day+1 electricity data, identify energy savings across your entire portfolio, target problem areas and find new ways to reduce energy related carbon emissions.

Intelligent Analytics: your energy management platform



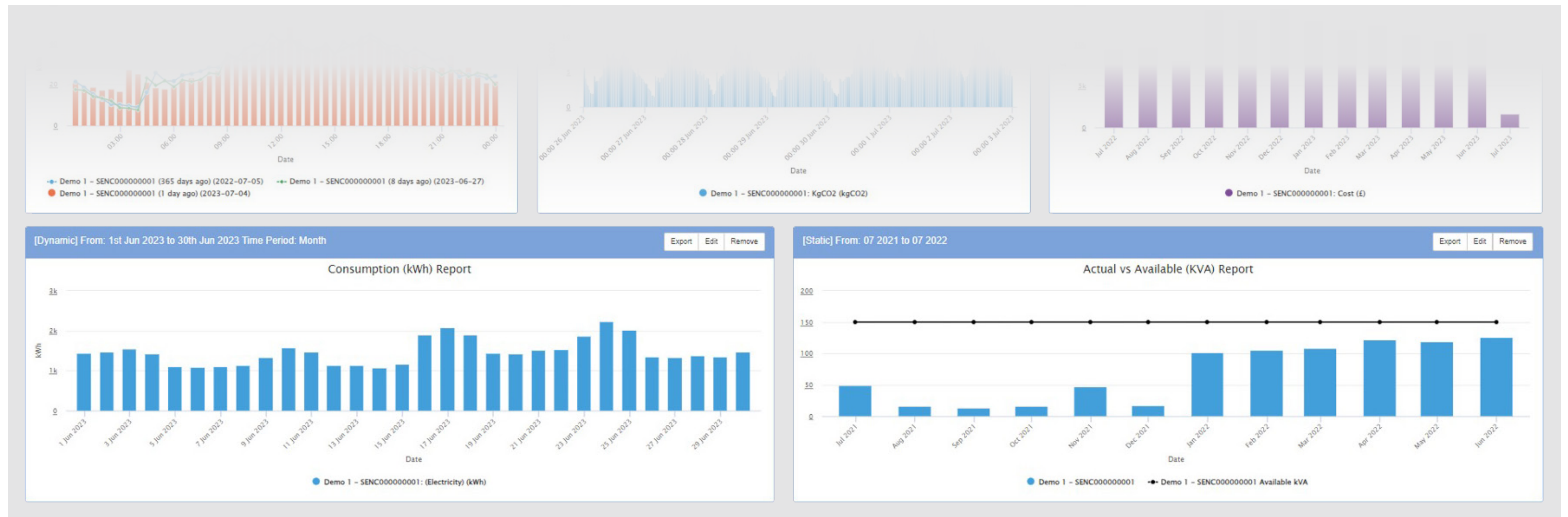
Daily (kWh) Comparison Report - Consumption (kWh) – This report displays half hourly kilowatt hour (kWh) data from your meter. The orange bars indicate consumption for a day, the green line indicates consumption for the same period in the previous week and the blue line indicates consumption for the same period in the previous year.

Carbon Emissions (kgCO₂) Report - The carbon emissions report displays the kilograms of CO₂ emitted using the government's conversion factors for greenhouse gases, which can be used by UK and international organisations to report greenhouse gas emissions. These calculations are updated annually within Intelligent Analytics in line with any changes.

Cost (£) Report – This report displays commodity cost information. The cost information is currently loaded in from our billing system if the meter(s) are supplied by npower Business Solutions (nBS). If the meter(s) is not supplied by nBS you can manually input this information using the tariff option in 'My Sites'. Please note this report should not be used for bill validation purposes as it may not include all the non-commodity charges.

This example illustrates just some of the report options available in Intelligent Analytics.

Intelligent Analytics: your energy management platform



Consumption (kWh) Report - This report displays consumption kWh data and can be viewed in both a graphical and tabular format. The export option also allows you to export the information as a picture or CSV file.

Actual vs Available (KVA) Report - This report displays the available capacity as agreed with the DNO (Distribution Network Operator). The supplier will pass on the charge if the capacity is exceeded. The black line indicates the supply capacity. The blue bars illustrate the actual KVA.

This example illustrates just some of the report options available in Intelligent Analytics.

Intelligent Analytics: features and benefits



Bespoke dashboards

Customise your dashboard with a choice of energy reports. You can have an unlimited number of dashboards, each displaying up to 5 energy reports. On login, your Intelligent Analytics dashboard can also be set as your home page, providing you with instant access to your data.



Shareable reports

Reports can be downloaded and shared, which can be a great tool for engaging colleagues in energy management efficiency discussions.



Site comparisons

With the League Table report, all sites can be analysed to compare consumption performance over different periods, and to highlight percentage increases and decreases.



Customised alarms

You can set alarms which notify you when your consumption has exceeded or dropped below customised levels.



Dedicated support

If you have any questions or need assistance, our dedicated team is here to help.



Use on any device 24/7

Intelligent Analytics is accessible on pc, tablet or mobile, so you can access your data from any location at any time of the day.



No hidden charges

All our energy management features and benefits are included as standard.

How we can help

If you have any questions about metering or managing your energy data with Intelligent Analytics, please do get in touch.

Contact us:



If your electricity is supplied by
npower Business Solutions:
0800 622 6966



If your electricity is supplied by
any other energy provider:
0800 917 9083



npowerbusinesssolutions.com

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npower Business Solutions



npower Business Solutions

Phone calls: We may monitor and/or record calls for security, quality or training purposes. Call charges to numbers beginning with 0800 should be free if you are calling from a business mobile or landline but this will depend on your contract. Please check with your operator for exact charges.

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Registered Office: Westwood Way, Westwood Business Park, Coventry, CV4 8LG.

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